

Feature

Why It's Important

DHS 14.2.1 Notification Procedure	 Department of Homeland Security Best Practice Notification Procedure Real-time image transmission of alerts, with alert type to Operator Tablet, a browser, mobile app, and other 3rd party integrations Defined process and escalation path for necessary notifications to Supervisor 	 Accountability for the Security Officer to Secondary Screen the correct person Redundancy when a problem arises Speed up real-time investigations to see a front-facing image of all persons coming through the screening portal and escalations
Real-Time Alert Resolution	 Alerts can be Confirmed, which can trigger another action Alerts can be marked False Alert Resolution List can be customized 	 A control to improve accountability that a secondary screening was completed Data collection on screening process
Evasion Detection, Wrong Direction Alarm	 LiDAR and video-based analytic that sends an Alert based on rules Evading the screening system around the columns Wrong direction 	 Helps ensure all people transit through the plane of detection Peace of mind knowing that the computer is watching even when the human eye blinks
Turn Around Button	 Document the voluntary avoidance of contraband Self disclosed admission of a weapon 	 Document and track the deterrence factor of the system
Volunteer Button	 Voluntary handover or divestment of weapon or contraband 	 Document and track the deterrence factor of the system when person self-discloses and handovers the weapon
ID Scanning	 Quickly pull data from Driver's License, State ID in PDF17 Format, and MRZ Validate Minor or Not Validate Expired ID or Not 	 Avoid use biometrics with a text-based matching system Quickly check ID and track, if warranted

1

	 Validate Person of Interest or Not 	
Security CRM Database	 Create records of Persons of Interest CRM is a database to track persons of interest for the Security Department 	Easily identify visitorsDetect and deny entry
Smart Alerts	 Smart Alert logic reduces the number of repetitive alerts based on rules 	 Reduce alarm fatigue and false positives
Pre-Check	 Mute alarms on specific recognized person Pre-load image or add from the Controller Unit 	 Known security officers, law enforcement, and others avoid the hassle
VIP/ BOLO	 Upload image or add from the Controller Unit Control the confidence interval Alert has both the Reference and Captured images 	 Provide more personalized experience to VIPs Another method of screening for BOLOs - Another layer of security
Officer Check-In	 Enrolled security officers are asked to walk through the machine on a certain frequency Check-in available from Operator or Controller Unit 	 Metrics on how the checkpoint is staffed Keep security officers alert Helps manage the checkpoint
Incident Reporting	 Customizable form to input incident report Security officers can use drop-down menus so that it's fast and high-quality data Ability to add photographs 	 Many incidents are under-reported, and this is an easy way to collect better-quality data Compare statistics vs. state and national averages
DHS 14.2.2 Prohibited Items Log	 Department of Homeland Security Best Practices for Prohibited Items Log Log items that are confiscated with a photo Text message patients or visitors of item status Reminders, authorization code, tracking, and more 	 Prevent future disputes with digitizing the chain of custody of items with photographic evidence. Convenient reminders via text, reduce burden

Collection and Return Log	 Log items that are collected with a photo Signature Capture 	 Document condition of the item with a picture to eliminate argument Document the pick-up of item with a signature for complete record
Visitor Management	 Screen visitors against internal database Capture Picture and ID Visitor Self-Service Option "Digital Visitor Badge" or Printed 	 Screen and log who is entering your facility • Make sure BOLOs do not enter or are alerted upon Faster investigations
Person of Interest	 Load quality images and name galleries Images are kept on the edge device Configurable alerts for matches 	 BOLO and other known people can be more efficiently screened and alerted on by a computer to reduce the cognitive load on the human operator
DHS 15.4.5 Smart Door Logic Access Control	 Control and restrict access according to rules 	 Necessary control to manage screening process consistently
DHS 8.5 Secondary Screening Check	 Secondary Screening Procedure Check with patented A.I. 	 Ensure consistent secondary screening procedures
Reporting and Analytics	 Customizable Reports Select Locations, Data Range, and Alert Type Export to PDF 	 Easy Reporting Graphics and charts help identify trends Visual data is easy to export and share from the platform
Single Sign On	 SAML 2 Support, Entra SS Authenticate, credential, and easy management 	 Retract access from one point of truth Easier for users, and easier for management of users
Platform User Management	 Enterprise User Management Admin can add, delete, and manage user access 	 Security can add their own uses without going to IT

DHS 8.2 Verification of Calibration Testing and Recording	 Testing and Documentation Easy to follow best practices from the Department of Homeland Security Maintain log of Verification of Calibration 	 Help ensure that the system is working as expected, reduce gross negligence Reduce risk of malfunction Reduce breach of duty risk
System Auto Diagnostics	 System proactively sends remote alerts on low battery or loss of power System sends notification if connectivity is lost 	 Peace of mind knowing that the system is configured properly and transmitting
Privacy	 Blur the image Send no image Only send images on certain alert type 	 Configurable options

Business Intelligence (BI) Connector	 Export large data set into BI Automate export of data with REST API 	 Visualize and identify trends Combine and compare to find meaningful results Resource allocation based on data Easy compliance reporting and auditing
Data Security	 SOC 2 Type II Compliant Data encrypted at rest Data encrypted in transmission User-defined delete rules 	 Enterprise-level data security
24/7 Technical Support	 Available 24/7 Technical support by phone, email, and web ticketing system 	 Athena is here to support customers that operate 24/7, to help ensure your success.
	833-928-4362, Option #2 <u>https://support.athena-security.com/support/tickets/new</u>	
Optional Visual Light Brandished Gun Detection	 Spot a brandished weapon at your facility 	 Save precious time with a faster response

4

	Screen for elevated temperature with a ackbody for the most accurate reading	 Early warning signs of health changes
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